



Nursing Course Schedule October-December 2010

Snap Shot

October

6	NLD 300 Track 1 Class 10
11	NLD 200 Class 1-Fall
20	NLD 300 Track 2 Class 4
28	CLR Class 9

November

1	NLD 300 Track 1 Class 11
8	NLD 200 Class 2-Fall
17	NLD 300 Track 2 Class 5

December

2	NLD 300 Track 1 GRADUATION
8	CLR Class 10
13	NLD 200 Class 3-Fall
15	NLD 300 Track 2 Class 6

Course Descriptions and Complete Details:

NURSING LEADERSHIP DEVELOPMENT 200 (NLD 200) **Register via NetLearning**

200 level classes are meant for front line nursing leaders such as Charge Nurses, Supervisors, Team Leaders, NPC chair and co-chair, or any other nurse showing some type of leadership ability who needs some development. Registration is handled through NetLearning. Offered quarterly, the series consists of three 8 hour classes. 20 participants at a time will learn the following:

- Introduction to Leadership (Mission, Vision, and Values)
- DISC Personality Profile
- Coaching and Positive Discipline
- Communication Skills
- Safety, Research and Regulatory
- Bioethics
- Generational Differences
- Horizontal Violence and Bucket Theory
- Humor in the Workplace

NURSING LEADERSHIP DEVELOPMENT 300 (NLD 300) **Referral by supervisor only**

300 level classes are meant for development of front line nursing leaders such as Assistant Nurse Managers or new Nurse Managers. Enrollment is by referral from supervisor. Offered twice a year, the series consists of one 8 hour class per month over the time frame of 12 months. Only two absences are allowed during the course and then recommendation is made to drop and repeat the class. Recommended repeat of class if greater than three years since previously taken. Project required for class completion. 20 participants at a time will learn the following:

- 7 Standards/21 Indispensable Qualities of Leadership
- Myers-Briggs Personality Profile
- NDNQI
- Patient Satisfaction
- TeamSTEPPS Project
- Retention Workshop
- Coaching Workshop
- Budget
- Communication with Difficult People
- Art of Listening
- Delegation
- Introduction to Crucial Conversations
- Conflict Resolution
- Spiritual Leadership
- How To Present
- Accountability and the Power of One
- Team Building
- Horizontal Violence and Bucket Theory
- Service Recovery
- Business Etiquette
- Diversity



FLORIDA HOSPITAL
Leadership Development

The skill to heal. The spirit to care.



CLINICAL LEADERSHIP RESIDENCY 400 (CLR 400)
Referral by supervisor only

400 level classes are directed at developing Nurse Managers and Director level personnel. Enrollment is by referral from supervisor. Offered once a year, the series consists of one 8 hour class per month over 10 months. This class is a pass/fail. Process Improvement project resulting in participant receiving Six Sigma Yellow Belt is required for class completion and graduation. 20 participants at a time will learn the following:

- 360 Degree Leader
- Servant Leadership
- Risk Management
- Myers-Briggs Personality Profile
- Crucial Conversations (the series)
- Resignation Recovery
- Positive Discipline
- Nursing Role in Research
- Accounting
- Budget
- Staffing and Scheduling
- Change Management
- Strategic Planning
- Service Recovery
- Empowerment
- Union Avoidance
- Coaching for Improved Performance
- Nurse Practice Councils
- GRI Certification
- Six Sigma Yellow Belt (4 months)
- Project Presentation

