

Special COACHING Edition

Course Schedule April – December 2010

April - Altamonte

16	Essentials of Leadership
16	Coaching for Success
26	Coaching for Improvement
26	Managing Performance

May – Orlando

13	Essentials of Leadership
13	Coaching for Success
20	Coaching for Improvement
20	Managing Performance

June - System Location (AHS Corp)

3	Essentials of Leadership
3	Coaching for Success
14	Coaching for Improvement
14	Managing Performance

July – Winter Park

6	Essentials of Leadership
6	Coaching for Success
8	Coaching for Improvement
8	Managing Performance

August – Kissimmee

4	Essentials of Leadership
4	Coaching for Success
24	Coaching for Improvement
24	Managing Performance

October - Apopka

19	Essentials of Leadership
19	Coaching for Success
26	Coaching for Improvement
26	Managing Performance

November – East Orlando

18	Essentials of Leadership
18	Coaching For Success
22	Coaching for Improvement
22	Managing Performance

December - Celebration

9	Essentials of Leadership
9	Coaching for Success
21	Coaching for Improvement
21	Managing Performance

For all courses:

Target Participants: FH Leaders
Registration: Net Learning

In an effort to support our leaders in creating a coaching culture, we are pleased to offer FOUR coaching classes! These courses are designed to provide leaders with a solid foundation and skill set to coach in any situation.

In addition, we recommend that leaders take these courses in order as presented here and in the schedule.

Essentials of Leadership*

COURSE DESCRIPTION:

During the course, leaders will learn a set of essential skills to meet both practical business needs and people's personal needs. Learners acquire a set of proven interaction skills, discover seven Leadership Imperatives for meeting today's challenges, and realize their role as a catalyst leader—a leader who inspires others to act.

Coaching for Success*

COURSE DESCRIPTION:

This course develops leaders who help people achieve goals and avoid problems, a positive experience for themselves and those being coached. Leaders learn a proven coaching process to ensure they identify coaching opportunities, provide needed coaching and support, observe performance, and measure results until desired outcomes are achieved. They learn how coaching for success benefits individuals, strengthens work groups, and supports an organization's objectives and priorities.

Coaching for Improvement*

COURSE DESCRIPTION:

Sometimes the proactive approach of Coaching for Success doesn't achieve successful outcomes. Coaching for Improvement is the third course in the series and takes on the **reactive** approach to help coachees back on the track for reaching goals. This course helps leaders conduct effective improvement discussions and provide feedback and ongoing support people need to improve performance.

Managing Performance Problems*

COURSE DESCRIPTION:

This course builds leaders' skills in handling chronic performance or work-habit problems or serious misconduct. They learn how to document the problem and explain what the employee must do to address it. Leaders are skilled in discussing and imposing formal consequences while adhering to their organization's disciplinary policies and procedures. While this course provides the framework for coaching performance problems, it also integrated Florida Hospital's Positive Discipline model and HR policy.

*** Each course has a \$50 fee to help cover the cost of participant materials. We are happy to IDT this cost to your cost center or we accept personal checks.**



FLORIDA HOSPITAL

Center for Leadership and Learning

The skill to heal. The spirit to care.



Course Specifics

While we are offering each course on each campus, registration **IS NOT** limited to that campus.
Feel free to sign up for any course on any campus.

Campus	Date	Time	Class	Location	Trainer
Altamonte	4/16/10	8am - 12pm	Essentials of Leadership	Chatlos 3	Gary Owens and June Stovall
		1pm - 5pm	Coaching for Success		Susan Kallini and Jennifer Sherman
Altamonte	4/26/10	8am - 12pm	Coaching for Improvement	Chatlos 3	Claudia Schoener and Jennifer Sherman
		1pm - 5pm	Managing Performance		Gary Owens and June Stovall
Orlando	5/13/10	8am - 12pm	Essentials of Leadership	Icon 8th Floor-GINSBURG	Gary Owens and June Stovall
		1pm - 5pm	Coaching for Success		Susan Kallini and Jennifer Sherman
Orlando	5/20/10	8am - 12pm	Coaching for Improvement	Icon 8th Floor-GINSBURG	Susan Kallini and Gary Owens
		1pm - 5pm	Managing Performance		June Stovall and Jennifer Sherman
Central Location	6/3/10	8am - 12pm	Essentials of Leadership	AHS Large Conf. Room.	Gary Owens and Jennifer Sherman
		1pm - 5pm	Coaching for Success		June Stovall and Gary Owens
Central Location	6/14/10	8am - 12pm	Coaching for Improvement	AHS Large Conf. Room.	Susan Kallini and Claudia Schoener
		1pm - 5pm	Managing Performance		Susan Kallini and Claudia Schoener
Winter Park	7/6/10	8am - 12pm	Essentials of Leadership	Medical Library	June Stovall and Jennifer Sherman
		1pm - 5pm	Coaching for Success		Gary Owens and Jennifer Sherman
Winter Park	7/8/10	8am - 12pm	Coaching for Improvement	Medical Library	Claudia Schoener and Susan Kallini
		1pm - 5pm	Managing Performance		Claudia Schoener and Susan Kallini
Kissimmee	8/4/10	8am - 12pm	Essentials of Leadership	Modular Building	Gary Owens and June Stovall
		1pm - 5pm	Coaching for Success		Gary Owens and June Stovall
Kissimmee	8/24/10	8am - 12pm	Coaching for Improvement	Modular Building	Claudia Schoener and Susan Kallini
		1pm - 5pm	Managing Performance		Claudia Schoener and Susan Kallini
Apopka	10/19/10	8am - 12pm	Essentials of Leadership	Villa Conf. Room	June Stovall and Jennifer Sherman
		1pm - 5pm	Coaching for Success		Gary Owens and Jennifer Sherman
Apopka	10/26/10	8am - 12pm	Coaching for Improvement	Villa Conf. Room	Susan Kallini and Claudia Schoener
		1pm - 5pm	Managing Performance		Susan Kallini and Claudia Schoener
East Orlando	11/18/10	8am - 12pm	Essentials of Leadership	Conf. Rm. 1 3rd Floor	Gary Owens and Jennifer Sherman
		1pm - 5pm	Coaching for Success		Jennifer Sherman and June Stovall
East Orlando	11/22/10	8am - 12pm	Coaching for Improvement	Conf. Rm. 1 3rd Floor	Claudia Schoener and Susan Kallini
		1pm - 5pm	Managing Performance		Claudia Schoener and Susan Kallini
Celebration	12/9/10	8am - 12pm	Essentials of Leadership	Nurses Conf. Room	Jennifer Sherman and Gary Owens
		1pm - 5pm	Coaching for Success		June Stovall and Jennifer Sherman
Celebration	12/21/10	8am - 12pm	Coaching for Improvement	Nurses Conf. Room	Susan Kallini and Claudia Schoener
		1pm - 5pm	Managing Performance		Susan Kallini and Claudia Schoener